

Monday 17 May: Pre-Conference Workshops

08:30 - 09:30	Registration		
Half Day Workshops 09:30 - 12:45	Applying a Service View to Realise Value from Business Change Jonathan Hunsley, Director, AssistKD Mike Williams, Principal Training Consultant, AssistKD	Powerful Presentations, F-2-F and Virtual David Baskerville, Associate, AssistKD	
Half Day Workshops 14:00 - 17:15	Agile Change - Making Change Plans LEAN Mick Brian, Change Agility Leader, CMC Partnership Consultancy Ltd	Collaborating and Engaging Even When You're Not In the Same Room Jamie Champagne, Business Analyst Speaker and Trainer, Champagne Collaborations	Unlock the Case For Change - How Do You Justify the Spend to Do Change Really Well and What Happens if You Don't? Katie McConochie, Founding Director, Learn Change

Tuesday 18 May: Conference Day 1 & Exhibits

08:00 - 09:00	Registration		
09:00 - 09:10	Conference Co-Chair Opening: <i>Dr Debra Paul, Managing Director, AssistKD & Michael Noonan, Divisional Operations and Transformation Director, Capita Software</i>		
09:10 - 10:00	Keynote: The Service Mindset: Whose Value is it Anyway? , <i>Dr Debra Paul, Managing Director, AssistKD</i>		
10:05 - 10:45	Coaching Organisations Through Change - Tools and Techniques for Change Professionals Sue Noble, Director of Learning and Development, Noble Learning Ltd & Amy Tarrant, Project Manager Lead, AXIS Capital	Scaling Agile Business Change at Sage Carlos Pullen-Ferreira, VP Business Transformation, Sage & Nicola Purvis, Head of Business Change, Sage	Outcome Focus vs Wishful Thinking David Beckham, Principal Consultant, ChuDo Consulting & David Harper, Principal Coach & Mentor, HARPER360
10:45-11:10	Networking Break & Exhibits		
11:10 - 11:50	Winning Hearts and Minds: An Epic Visual Storytelling Adventure Grant Wright, Chief Doodler, The Visual Jam Limited & Pardeep Dhandra, Chief Creative Thinker, The Visual Jam Limited	Blending our Approach: The Future of Change at Strategic Command Debra Stone, People Change Manager, Ministry of Defence	PANEL: Holistic Business Change: It's All About the Experience Moderator: Sandra Leek, Apprenticeship Consultant, AssistKD Panelist: Alison Wright, Business Analyst Chapter Lead, Hargreaves Lansdown, David Harper, Principal Coach & Mentor, HARPER360 & Pamela Doherty, CEO & Co-founder, AxiaOrigin
11:55 - 12:55	Keynote: Designing Outcome Thinking into Your Business , <i>Professor Paul Grefen, Eindhoven University of Technology and Atos Digital Transformation Consulting</i>		
12:55 - 14:00	Networking Lunch & Exhibits		
13:25 - 13:50	Lunchtime Keynote: 360 Degree View of a Business Transformation - The Success of Airbus' Transformation Through Digital Continuity (Digital Design, Manufacturing & Services Programme) , <i>Luca de Risi, Chief Operating Officer, Mega International</i>		
14:00 - 14:40	How to Increase Stakeholder Buy-in with Less Effort Louise Harris, CEO, SToS Inc.	Driving Innovation in a Post Covid World Anthony Collett, Head of Product & Agile, Enfuse Group	The Road to Being an Agile Enterprise Tom Bellinson, Agile Practitioner, ITHAKA
14:45 - 15:25	Emergent Strategy and Continuous Adaptation David O'Hara, Partner, Hedwyn	Understanding People – Your Biggest Aid to Transformation Zeib Khwaja, Senior Associate, JP Morgan Chase & Co.	PANEL: The Only Way is Ethics..? Moderator: David Beckham, Principal Consultant, ChuDo Consulting Panellists: Sarah Bar-lev, Head of People and Change Management Programmes, Ministry Of Defence, Claire Caulfield, Business Change Manager, British Library, Liz Calder, President, IIBA UK & Chad White, Enterprise Change Portfolio Assurance Manager, Yorkshire Water
15:25 - 15:55	Networking Break & Exhibits		
16:00 - 16:42	Keynote: What Does it Mean to be a CHAMPION in Today's World ? , <i>Nigel Risner, Motivational & Inspirational Speaker</i>		
17:00 - 17:30	Partner Spotlight: Meet the Team Change Management Institute Ketan Patel, Country co-lead & Lyam Crosdale, Country co-lead, The Change Management Institute UK	Partner Spotlight. Women in Change Sarah Bar-Lev, Head of People Change, UK Strategic Command	

Wednesday 19 May: Conference Day 2 & Exhibits

09:00 - 09:50	Keynote: The New Aims of Business Transformation: Towards the Trusted, Resilient and Scalable Organization , <i>Professor Michael Rosemann, Professor for Innovation Systems, Queensland University of Technology</i>		
09:50 - 10:20	Networking Break & Exhibits		
10:20 - 11:00	Build a Better Sponsor and the Transformation Will Take Care of Itself Steve Taubman, Transformation Director, Change Results	Putting T-Shaping to the Test, Democratising Business Change and Readiness Capability at Nationwide Maria Cullen, Change Manager, Nationwide Building Society & Stephen Matthews, Business Change and Readiness Manager, Nationwide Building Society	Driving the Never Ending Change Sandra Tinker, Commercial Operations Director, Condé Nast
11:05 - 11:55	Keynote: Change Management Needs a Retirement Party. Who or What Will Occupy That Space? , <i>Dr Leandro Herrero, CEO, The Chalfont Project</i>		
12:00 - 13:00	Networking Lunch & Exhibits		
12:20 - 12:55	Lunchtime Panel Session: Lessons from Covid , Moderator: <i>Ketan Patel, Change Leader, Change Management Institute</i> Panellists: <i>James Poleylo, Director, The Learning Effect, Lucy Trueman, Managing Director, Trueman Change, Oliver O'Neill & Francesca O'Neill, Business Change Associates, Xander Talent</i>		
13:00 - 13:40	Business Agility - a Personal Story Lynda Girvan, Head of Business Analysis, CMC Partnership Consultancy Ltd	Building and Sustaining a High Performance Environment Katie Stone, Head of Business Change, Ignite & Danny Holdcroft, Head of Performance Innovation and Applied Research & Development, British Skeleton Olympic Programme	Bring Project Management-style Discipline to Informal Change Michael McMorrow, Principal, MMM Data Perspectives
13:45 - 14:25		Beyond Projects and Programmes: Building Organisational Change Capability Annabel Curwen, Global Business Change Lead, Brambles	PANEL: Diversity and Inclusion Moderator: <i>Philippa Thomas, Managing Director, Skills Shift Ltd</i> Panellists: <i>Zeib Khwaja, Senior Associate, JP Morgan Chase & Co., Jo Franco-Wheeler, Director of Organisational Development and Diversity, Inmarsat, Elizabeth Adlington, Executive Coach and Facilitator, SYLO Beyond HR & Michael Vermeersch, Digital Inclusion Lead, Microsoft Ltd</i>
14:25 - 14:45	Networking Break & Exhibits		
14:45 - 15:25	Delivering Transformational Change in a Large Organisation. A Case Study from Sky Mobile Elaine McCartney, Principal Business Analyst, Sky	The Communication Elephant in the Multicultural Living Room Miruna Ursache, Founder, Refraiz	Control or Empowerment - Which is Better? Katie McConochie, Founding Director, Learn Change
15:30 - 16:10	Transformation Through Listening David Beckham, Principal Consultant, ChuDo Consulting	Building Inclusive Team Cultures During Times of Transition Nissi Ozigbu, Change Management Lead, Citizens Advice	BAking Change in to a Compliance Layer Cake! Simon Savage, Business Change Consultant, CMC Partnership Consultancy Ltd
16:15 - 17:00	Keynote and Conference Close: The Myths and Mysteries of Business Change and Transformation: Take Away Insights from the Conference , <i>Dr Debra Paul, Managing Director, AssistKD & Michael Noonan, Divisional Operations and Transformation Director, Capita Software</i>		